

Client Input Survey Results

What you're saying about SOLS and OLS-North services and programs

Top Five Services and Programs

01 Interlibrary Loan/VDX
(including postage rebate)

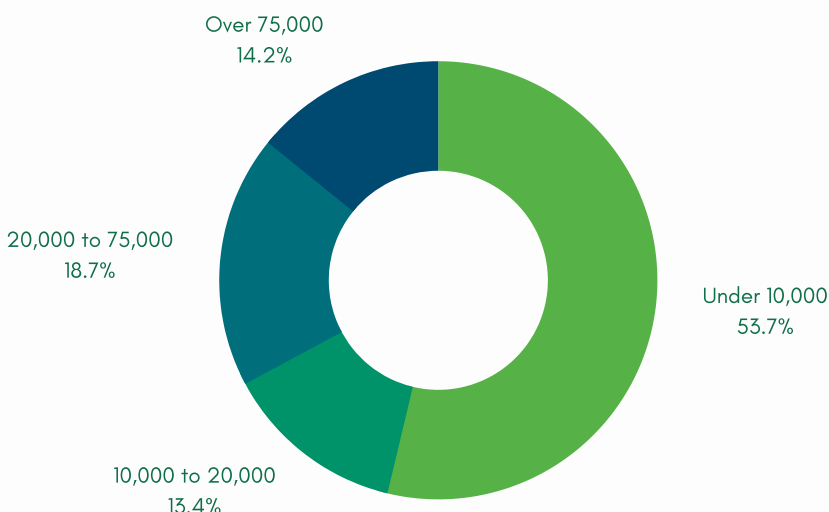
02 Guidance and Advice

03 Training and Professional Development

04 E-Resources

05 Professional Resources

44% of Ontario's public libraries responded to the survey. The respondent breakdown by resident population served was:



Ontario Library Service – North
Service des bibliothèques de l'Ontario – Nord

Training services

100% of libraries serving population of over 20,000 residents ranked training services as very important or important

Interlibrary Loan

100% of libraries serving populations of 1000 to 75,000 residents ranked ILL as very important or important

Guidance & Advice

93% of all libraries ranked guidance and advice services as very important or important

Joint Automation Server Initiative

100% of JASI members ranked this service as very important or important



SOLS | SBOS

Southern Ontario Library Service
Service des bibliothèques de l'Ontario-Sud